

#### www.hummingwheels.com

**Humming Wheels Pvt Ltd** 

# Frequently Asked Questions for B2B Corporate Account / Agent Registration

1) What is www.hummingwheels.com?

Ans: <u>www.hummingwheels.com</u> is an online travel portal started by Humming Wheels Pvt. Ltd., which was incorporated in the year 2010 under the Companies act of India 1956. **The registration no of the company is U60231AP2010PTC069485**, the authentication of the same can be verified with Ministry of Company Affairs at www.mca.gov.in

Registered Office: 1-232, Mulakaluru, Narasaraopet, Guntur, AP – 522601.

Corporate Office: 652, First Floor, Beside Airtel Office, P.N Palayam, Coimbatore - 641 037.

Currently the website is offering

- 1) Online Bus Ticket Booking
- 2) Recharges for Mobile / Data card / DTH
- 3) Offline Flight Tickets Booking / Hotel Room Booking / Holiday Packages
- 2) What are the benefits of registering as B2B Corporate Account / Agent with www.hummingwheels.com?

Ans: Clients registering as B2B Corporates / Agents with hummingwheels.com will get a discount / commission of 5% to 9% for Bus Tickets and 1.5% to 3.5% for E Recharges (Mobile / Datacard / DTH). The clients would also get attractive discounts on offline Flight / Hotel / Holiday Package bookings.

3) Who can register as B2B Corporates / Agents with www.hummingwheels.com?

Ans: Any Individual / firm / company who regularly book Bus Tickets / Flight Tickets / Hotel Bookings / E Recharges (Mobile / Data cards / DTH) or who are in the business of Travel / Retail recharges can register as B2B Corporates / Agents.

4) How to register as B2B Corporate /Agents with www.hummingwheels.com?

Ans: You can register as B2B client of humming wheels at http://www.hummingwheels.com/agents\_signup.php by providing your basic information.



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Humming Wheels offers the B2B client registration by providing an **incentive of Rs. 50/-** to the clients who registers them online with an initial account balance of **Rs. 500/-**. So if a client registers himself as B2B Corporate / Agents at the above URL by paying an initials account opening balance of Rs. 500/- via payment gate way an account will be opened to him with an initial account balance of Rs. 550/- instantly. The ID and Password details will be sent to their mail id and mobile no immediately.

Humming Wheels also is offering registration with **ZERO COST.** The client who is willing to open the account with ZERO BALANCE can provide their details at the above URL and the account with Zero Balance will be opened within 12 hours and the same will be intimated to the client.

5) How would I know that my payment at your website <u>www.hummingwheels.com</u> through payment gateway is safe?



Ans: Our website is secured with 128 bit SSL certificate with

And Our Website is using highly secured and reputed payment gateway EBS (Electronic Billing Solutions Pvt Ltd) which is secured with the following web payment safety certificates.













6) How can I upload balance to my B2B Corporates / Agents account with Humming Wheels?

Ans: There are two ways to upload balance to your Humming Wheels Account by which you can book tickets (or) Recharge Mobiles / Data cards / DTH



a) By Transferring or Depositing Cash in the following account of Humming Wheels Pvt Ltd.

# HUMMING WHEELS PRIVATE LIMITED BANK ACCOUNT DETAILS

Funds Can be Transferred Through (Third Party Transfer / NEFT / IMPS / Cash Deposit)

STATE BANK OF INDIA	
ACCOUNT NAME: HUMMING WHEELS PVT LTD	
ACCOUNT NUMBER: 32382079535	
ACCOUNT TYPE: CURRENT ACCOUNT	
BRANCH: NARASARAOPETA BAZAR	
IFSC CODE: SBIN0015070	

AXIS BANK
ACCOUNT NAME: HUMMING WHEELS PVT LTD
ACCOUNT NUMBER: 912020051952428
ACCOUNT TYPE: CURRENT ACCOUNT
BRANCH: NARASARAOPET
IFSC CODE: UTIB0000476

KARUR VYSYA BANK
ACCOUNT NAME: HUMMING WHEELS PVT LTD
ACCOUNT NUMBER: 1477115000000236
ACCOUNT TYPE: CURRENT ACCOUNT
BRANCH: NARASARAOPET
IFSC CODE: KVBL0001477

After Transferring the funds the corporate or agent can intimate the same by submitting a request at Fund Upload Request page by log in to your B2B account and your account balance will be updated within 15 minutes.

### b) Instant Fund Upload by paying through payment gateway

The second option for fund upload to your B2B humming wheels account is through payment gateway.

The Corporate / Agent can go to the My Account Section in the B2B log in portal and click on the instant fund upload by mentioning the amount you wish to upload and pay the amount by



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using your Debit Cards (ATM Cards) / Credit Cards / Net Banking then wait for payment confirmation screen, you can see that the paid amount is uploaded to your account balance instantly and you can start booking (or) perform the recharge transactions.

Since the instant fund upload is processed through payment gateway you will be charged a transaction charge of Rs. 10/- for each transaction.

# If the upload amount is Rs. 3000/- or above the transaction charge will not be levied.

# 7) How to reset my password for the account?

Ans: Password can be reset by going the My Account Section / Change Password, where you can give the desired password in the New Password section and confirm the same in the Confirm Password section. The password should be a combination of Alphabets and Numerics.

# 8) I forgot my Password, How to get it back?

Ans: You can get your log in credentials by clicking on forgot password on the log in page

### http://www.hummingwheels.com/passwordreset.php

The client need to provide their registered mobile no and the registered email id, the reset password will be sent to your registered mobile no.

#### 9) What are the contact details of Humming Wheels for B2B account queries?

Ans: You can contact the B2B Relationship Manager at

Tel No: 0422 – 4220535, Mobile No: 09585899198, Email: b2bcare@hummingwheels.com